# **Confidentiality Policy**

The World Wide Web Hosting team cares about security of their customers’ data. That’s why we developed this Confidentiality Policy to make sure that you do not worry that something might happen to your personal information which you provided to us for registration.

By registering on our website, you give consent to the processing by the World Wide Web Hosting team of all data entered at the time of registration for the purpose of receiving duly provided domain name registration or hosting services from World Wide Web Hosting as stated in the Public Offer. Duly provision of services by World Wide Web Hosting envisages communication of your information to World Wide Web Hosting contractors, administrative personnel and bodies responsible for technical organization, administration and support of address space on the Internet, and storage of information on servers connected to the Internet, in particular, in accordance with ICANN procedures and requirements.

By registering on our website, you also declare that you are informed about your rights as a data subject under Article 8 of the Law of Ukraine on Protection of Personal Data. A list of these rights is available at: <http://zakon2.rada.gov.ua/laws/show/2297-17>.

1. **Collecting personal information**

1.1. When registering on our website, we ask you to enter required personal information in the volume necessary to provide services. We reserve the right to require additional personal information from you, if and when necessary.

1.2. Cookies: when you visit our website, we send one or several cookie files to your computer or another device. We use cookies to increase the quality of our services by saving user’s settings.

1.3. Visit information: when you access our website, our servers automatically record certain information. These server logs may contain the following information: web request, IP address, browser type and language, request date and time.

1.4. Services sold on partner websites: some of the services we offer are related to other websites. Personal information which you enter on these websites may be communicated to us for the purpose of providing these services. We process information of this kind in accordance with this Confidentiality Policy.

1.5. World Wide Web Hosting may process personal information on servers in Ukraine and other countries. In some cases, user’s personal information may be processed outside the user’s country.

1. **Providing access to information**

2.1. We enable third-party access to your personal information only under the following strictly limited circumstances:

2.1.1. We have your permission for that. We need your explicit consent to communication of any confidential information.

2.1.2. According to requirements of domain name registers, information about domain owner must be filed in Whois. Therefore, your full name, address, postal index, phone number and e-mail address will be filed in open sources accessible by any Internet user.

2.1.3. We have sufficient reasons to believe that the access to and the use, storage or disclosure of this information is necessary to:

2.1.3.1. ensure compliance with Ukrainian law, including provision of information upon request from natural or legal persons, institutions and organizations of any form of ownership, or public authorities entitled by Ukrainian law to receive this information;

2.1.3.2. investigate potential violations of the Public Offer, which necessitates provision of your information in response to a duly documented attorney’s inquiry with information about violations;

2.1.3.3. identify and prevent fraudulent activity, solve security problems and fix technical malfunctions;

2.1.3.4. provide protection in accordance with Ukrainian law against an immediate threat to the rights, property or security of World Wide Web Hosting, its users or the public at large.

1. **Information security**

3.1. We take all measures necessary to protect data against unauthorized access, alteration, disclosure or deletion. These measures include, in particular, internal checks on data collection, storage and processing operations and security measures, including adequate encryption and physical security of data to prevent unauthorized access.

1. **Accessing and updating personal information**

4.1. We do everything possible to enable your access to your personal information and either fix errors in this data, if any, or delete it at your request, unless we are required by law to store your data or need to keep it for our lawful business purposes. Before processing any request, we ask users to confirm their identity and information they want to retrieve, correct or delete.

1. **Amending this Confidentiality Policy**

5.1. We may amend this Confidentiality Policy from time to time. All changes made in our Confidentiality Policy will be posted on this page.